



OPERATIONS MANAGER

We are [Minburn Communications](#), a well-established communications (internet, video, voice) provider serving Woodward (home office), Bouton, Dallas Center, Minburn, and Perry - just a half-hour NW of Des Moines. We're striving to be the most technologically progressive and customer-centric communications/broadband provider in rural Iowa. To get there, we need exceptional leadership of everything tech (operations/IT/plant). Here's where you come in. You'll be a critical member of our team effectively managing daily tech operations while keeping an eye down the road to ensure we are well positioned for the future. Here's how you will contribute:

- Participate in strategy development involving regulated and non-regulated products and services.
- Continuously innovate to identify customer needs with technological capabilities resulting in customer satisfaction and increased profitability.
- Oversee the delivery of various projects; responsible for coordinating activities of teams and/or contractors/vendors, and identifying appropriate resources needed.
- Model leadership behaviors and management practices that support our values.

Because we provide cutting-edge communication technology, we need someone who is a creative problem solver, resourceful, and inspires the development of a high performing team. We'll also be looking for these things:

- Expertise in the delivery and management of digital switch technologies (Genband C15), LAN/WAN, fiber networks (we are gig capable), Calix, Brocade, GPON/AE, CLI programming, Cisco, fixed wireless (RADWIN, Ubiquiti), IP & SS7 networks, Fujitsu, IP video and VOIP, etc.
- You have the vision to see opportunities, anticipate needs, and identify solutions.
- Project management expertise demonstrating the knowledge of project management tools, processes and techniques to meet the project requirements and the effective behaviors and interactions to successfully implement multiple, related projects.
- You are an inclusive leader who builds a connection to the workforce through personal involvement and trust.

Show us you care about customers, are metrics-driven, possess passion, and have a technical aptitude. If this is you, we want to hear from you. We offer a competitive wage and outstanding benefits package. Send your resume and cover letter, they'll actually be read, to our HR partner:

Minburn Communications
% B■Squared Consulting, LLC
bcblahnik@outlook.com
Assisting Telecom & Broadband Providers since 2002