

## Charges and Fees

Service Order/Activation Charge .....	\$ 20.00
Central Office Charge .....	\$ 20.00
Trip Charge in service area .....	\$ 25.00
Trip Charge out of service area .....	\$ 40.00
Internet Set-Up Activation .....	\$185.00
Fixed Wireless Set-Up Activation .....	\$180.00
Static IP Set-Up .....	\$ 50.00
Video Install First TV .....	\$ 99.00
Additional TV .....	\$ 65.00
Labor per hour .....	\$ 90.00
Non-Sufficient Funds Fee .....	\$ 30.00
Telephone Reconnect Fee .....	\$ 30.00
Internet Reconnect Fee .....	\$ 30.00
Video Reconnect Fee .....	\$ 50.00
Non-Returned/Damaged Set Top Box .....	\$200.00
Non-Returned/Damaged DVR .....	\$500.00
Non-Returned/Damaged/Replacement Remote .....	\$ 14.99
Telephone/Regulated Service Late Fee .....	1.5%
Internet Late Fee .....	\$ 5.00
Video Late Fee .....	\$ 5.00
Wire Maintenance - 1 Service .....	\$ 2.99
Wire Maintenance - 2 Services .....	\$ 4.99
Wire Maintenance - 3 Services .....	\$ 6.99

## Telephone Services

Service Area	Description	Rate
Minburn/Woodward	Residential Phone	\$ 23.00
Minburn/Woodward	Non-Profit Business Phone	\$ 23.00
Minburn/Woodward	Business Phone	\$ 24.50

Minburn/Woodward	Call Forward - Basic	\$ 1.25
Minburn/Woodward	Call Forward - Fixed	\$ 1.25
Minburn/Woodward	Call Forward - Busy	\$ 1.25
Minburn/Woodward	Call Forward - Don't Answer	\$ 1.25
Minburn/Woodward	Call Forward - Remote Activation	\$ 1.25
Minburn/Woodward	Call Waiting	\$ 1.25
Minburn/Woodward	Call Waiting ID	\$ 1.25
Minburn/Woodward	Anonymous Call Rejection	\$ 1.25
Minburn/Woodward	Selective Call Rejection	\$ 1.25
Minburn/Woodward	Caller ID Name & Number	\$ 5.00
Minburn/Woodward	Caller ID Block Per Line	\$ 2.00
Minburn/Woodward	3-Way Calling	\$ 1.25
Minburn/Woodward	Speed Dialing - 8 Number	\$ 1.25
Minburn/Woodward	Speed Dialing - 30 Number	\$ 2.00
Minburn/Woodward	Call Trace	\$ 1.25
Minburn/Woodward	Telemarketer Call Screen	\$ 2.00
Minburn/Woodward	Distinctive Ring Tone	\$ 4.00
Minburn/Woodward	Trunk Hunting	\$ 5.00

Service Area	Description	Rate
Minburn/Woodward	Toll Block - Long Distance/Eas	\$ 1.25
Minburn/Woodward	Toll Block - Collect Call/3rd Par	\$ 1.25
Minburn/Woodward	Toll Restrict By Pin	\$ 1.25
Minburn/Woodward	Last Call Return	\$ 1.25
Minburn/Woodward	Last Call Identification	\$ 1.25
Minburn/Woodward	Selective Call Forwarding	\$ 1.25
Minburn/Woodward	Line Hunting	\$ 5.00

CLEC	Residential Phone	\$ 19.00
CLEC	Non-Profit Business Phone	\$ 19.00

CLEC	Telemarketer Call Screen	\$ 4.00
CLEC	Speed Dialing - 30 Number	\$ 3.00
CLEC	Residential - Selective Call Rejection	\$ 3.00
CLEC	Residential - Anonymous Call Rejection	\$ 3.00
CLEC	Residential - Caller ID Name and Number	\$ 5.00
CLEC	Residential - Call Waiting	\$ 1.25
CLEC	Residential - Call Forward - Basic	\$ 3.00
CLEC	Residential - Call Forward - Busy	\$ 3.00
CLEC	Residential - Call Forward - Don't Answer	\$ 3.00
CLEC	Residential - Call Forward - Remote Activation	\$ 3.00
CLEC	Last Call Return	\$ 3.00
CLEC	Notify Plus	\$ 9.95
CLEC	Residential - Caller ID Block Per Line	\$ 5.00
CLEC	Toll Block - Long Distance/Eas	\$ 1.25
CLEC	Last Call Identification	\$ 3.00

CLEC	Business Phone	\$ 32.00
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CLEC	Business - Selective Call Rejection	\$ 5.00
CLEC	Business - Line Hunting	\$ 6.00
CLEC	Business - Caller ID Name and Number	\$ 7.00
CLEC	Business - Call Waiting	\$ 7.00
CLEC	Business - Call Forward - Basic	\$ 5.00
CLEC	Business - Call Forward - Busy	\$ 5.00
CLEC	Business - Call Forward - Don't Answer	\$ 5.00
CLEC	Business - Call Forward - Remote Activation	\$ 5.00
CLEC	Business - 3-Way Calling	\$ 5.00
CLEC	Business - Call Transfer	\$ 7.00

## Telephone Services (cont.)

Service Area	Description	Rate
CLEC	Business - Distinctive Ring Tone	\$ 5.00
CLEC	Business - Caller ID Block Per Line	\$ 7.00

Minburn/Woodward/CLEC	Basic Voicemail	\$ 3.99
Minburn/Woodward/CLEC	Advanced Voicemail	\$ 6.99
Minburn/Woodward/CLEC	Premium Voicemail	\$ 11.99
Minburn/Woodward/CLEC	Voicemail Greeting Only	\$ 3.99

Minburn/Woodward/CLEC	Long Distance	\$.15/min
Minburn/Woodward/CLEC	\$.10/min Long Distance	\$ 4.99
Minburn/Woodward/CLEC	100 minutes Long Distance	\$ 8.00
Minburn/Woodward/CLEC	250 minutes Long Distance	\$ 20.00
Minburn/Woodward/CLEC	500 minutes Long Distance	\$ 40.00
Minburn/Woodward/CLEC	750 minutes Long Distance	\$ 60.00
Minburn/Woodward/CLEC	1000 minutes Long Distance	\$ 80.00
Minburn/Woodward/CLEC	Residential - Unlimited Long Distance	\$ 19.99
CLEC	Business - Unlimited Long Distance	\$ 19.99

## Internet Services

Service Area	Description	Rate
Minburn/Woodward/CLEC	15 Mbps Symmetrical Residential Broadband	\$ 49.99
Minburn/Woodward/CLEC	25 Mbps Symmetrical Residential Broadband	\$ 69.99
Minburn/Woodward/CLEC	50 Mbps Symmetrical Residential Broadband	\$ 79.99
Minburn/Woodward/CLEC	100 Mbps Symmetrical Residential Broadband	\$ 89.99
Minburn/Woodward/CLEC	250 Mbps Symmetrical Residential Broadband	\$199.99
Minburn/Woodward/CLEC	500 Mbps Symmetrical Residential Broadband	\$299.99
Minburn/Woodward/CLEC	1 Gig Symmetrical Residential Broadband	\$499.99

Minburn/Woodward/CLEC	15 Mbps Symmetrical Business Broadband	\$ 69.99
Minburn/Woodward/CLEC	25 Mbps Symmetrical Business Broadband	\$ 89.99
Minburn/Woodward/CLEC	50 Mbps Symmetrical Business Broadband	\$139.99
Minburn/Woodward/CLEC	100 Mbps Symmetrical Business Broadband	\$249.99
Minburn/Woodward/CLEC	250 Mbps Symmetrical Business Broadband	\$499.99
Minburn/Woodward/CLEC	500 Mbps Symmetrical Business Broadband	\$699.99
Minburn/Woodward/CLEC	1 Gig Symmetrical Business Broadband	\$899.99

Minburn/Woodward	15 Mbps Symmetrical Residential Broadband, Data-Only	\$ 66.99
Minburn/Woodward	25 Mbps Symmetrical Residential Broadband, Data-Only	\$ 81.99
Minburn/Woodward	50 Mbps Symmetrical Residential Broadband, Data-Only	\$101.99
Minburn/Woodward	100 Mbps Symmetrical Residential Broadband, Data-Only	\$116.99

Service Area	Description	Rate
Minburn/Woodward	250 Mbps Symmetrical Residential Broadband, Data-Only	\$211.99
Minburn/Woodward	500 Mbps Symmetrical Residential Broadband, Data-Only	\$311.99
Minburn/Woodward	1 Gig Symmetrical Residential Broadband, Data-Only	\$511.99

Rural Dallas County*	5 Mbps Fixed Wireless	\$ 54.99
Rural Dallas County*	10 Mbps Fixed Wireless	\$ 64.99
Rural Dallas County*	15 Mbps Fixed Wireless	\$ 84.99
Rural Dallas County*	20 Mbps Fixed Wireless	\$104.99
Rural Dallas County*	1 M Upload Speed Boost	\$ 5.00

\*Fixed Wireless Service & Speed Availability by site check only

Minburn/Woodward/CLEC /Rural Dallas County	TECH Home Protect	\$ 5.99
Minburn/Woodward/CLEC /Rural Dallas County	TECH Home Protect Plus	\$ 9.99
Minburn/Woodward/CLEC /Rural Dallas County	TECH Home Protect Plus, Additional Desktop	\$ 4.99
Minburn/Woodward/CLEC /Rural Dallas County	TECH Home Protect Plus, Additional Mobile Device	\$ 1.99
Minburn/Woodward/CLEC /Rural Dallas County	TECH Home Protect Support	\$ 14.99
Minburn/Woodward/CLEC /Rural Dallas County	Static IP Address (1)	\$ 5.99
Minburn/Woodward/CLEC /Rural Dallas County	Static IP Address (2-5)	\$ 10.99
Minburn/Woodward/CLEC /Rural Dallas County	Static IP Address (6-13)	\$ 15.99

## Video Entertainment Services

Service Area	Description	Rate
Minburn/Woodward/CLEC	Residential Basic	\$ 43.99
Minburn/Woodward/CLEC	Residential Choice	\$ 96.99
Minburn/Woodward/CLEC	HD Basic	\$ 9.99
Minburn/Woodward/CLEC	HBO	\$ 17.99
Minburn/Woodward/CLEC	Cinemax	\$ 14.99
Minburn/Woodward/CLEC	Showtime/TMC/FLIX/Sundance	\$ 13.99
Minburn/Woodward/CLEC	Starz/Encore	\$ 13.99
Minburn/Woodward/CLEC	HBO/Cinemax Combo	\$ 23.99
Minburn/Woodward/CLEC	Commercial Basic	\$ 43.99
Minburn/Woodward/CLEC	Commercial/Hospitality Choice	\$ 96.99
Minburn/Woodward/CLEC	Commercial/Hospitality HD Basic	\$ 9.99
Minburn/Woodward/CLEC	Commercial Music Choice	\$ 28.99
Minburn/Woodward/CLEC	Fox Sports 1 Group	\$ 28.99
Minburn/Woodward/CLEC	Big Ten Group	
Minburn/Woodward/CLEC	Big Ten 0-50	\$ 42.99
Minburn/Woodward/CLEC	Big Ten 51-100	\$ 54.99
Minburn/Woodward/CLEC	Big Ten 101-150	\$ 79.99
Minburn/Woodward/CLEC	Big Ten 151-200	\$104.99
Minburn/Woodward/CLEC	Big Ten 201-300	\$129.99
Minburn/Woodward/CLEC	Big Ten 301-500	\$154.99
Minburn/Woodward/CLEC	Big Ten 500+	\$204.99
Minburn/Woodward/CLEC	Set-Top Box Monthly Rental	\$ 8.99
Minburn/Woodward/CLEC	DVR Set-Top Box Monthly Rental	\$ 11.99