

WEBSITE PRIVACY POLICY

Privacy and Security Policy

Protecting your privacy is important to our company and our employees. We want you to understand what information we collect and how we use it. Minburn Communications implemented this Privacy and Security Policy governing the personally identifiable consumer information (“PII”) collected by the website www.minburncomm.com and applications such as CommandIQ® applicable to Minburn Telephone Company d/b/a Minburn Communications (together with any subsidiaries or affiliates providing your communications services, “we,” “us,” or “Minburn”).

This Privacy and Security Policy applies to is intended to provide you with information as to: (i) the type of information that is collected; (ii) how collected information is used and with whom it is shared; (iii) how we intend to protect the information; and (iv) how you can access, modify and/or delete such information.

Collection of Information

Information you Provide to Us

Minburn Communications collects information about you when you visit and/or purchase products or services from this website or when using applications such as CommandIQ and MinCommTV. Some of the information is automatically collected, and some is collected when you interact with the site or apps. The type of information is automatically collected can include date and time of access, the Internet Protocol (IP) address of the computer or device you are using, the domain and host from which you access the Internet, your browser software and operating system, and the specific activities you are engaged in while visiting the site.

When you interact with this site or apps, such as by completing an application or submitting a form, information such as your name, postal address, phone number, and email address may be collected. Of course, you may choose not to provide certain information to Minburn Communications, but if so, you may not be able to participate in certain Minburn Communications activities and transactions. Minburn Communications collects and processes information provided directly to you when you install any related applications and register for an account to use the App. Specifically, this information includes: your name, email address, location, user’s phone or contract book data, user’s inventory of installed apps, and user’s screen recording; browsers information and session cookies related to your access and use of the App; data insights Minburn Communications attains based on correlation and analytics of your aggregated formats or to obtain trend analytics, to provide the App; and User of the above-describer collected information in aggregated and dis-aggregated formats to enhance the current App or to provide App features.

Use of “Cookies” and Other Technologies

Minburn Communications may use “cookies” and/or other technologies or files (collectively, “cookies”) to identify how its visitors make use of this site. This aggregate tracking information is used to help Minburn Communications improve and enhance the website experience for all of its visitors. If you would prefer not to have such cookies stored on your computer you may modify your browser settings to reject most cookies, or manually remove cookies that have been

placed on your computer. However, by rejecting the cookies, you may be unable to fully access the offerings on this site.

Email Communications

When you communicate with Minburn Communications electronically, via e-mail or otherwise, you consent to Minburn Communications' use of the information you have provided, and you further consent to receive electronic communications from Minburn Communications. If you would prefer not to receive such electronic information, please contact us.

Security of Information

Minburn Communications maintains a reasonable standard of confidentiality and security for our site and the PII collected from this site. The PII you provide is secured using industry standard-commerce security technology. Minburn Communications also restricts its own employees' access to PII. However, it is possible that someone may intercept or access communications, transmissions and/or PII. You must also seek to protect against unauthorized access to any passwords and/or accounts that you use in connection with this website, and you should remember to log off of the website once you have completed your activities on the site or if you have decided to step away from your computer. In the event that Minburn Communications determines that there has been a security breach resulting in the unauthorized disclosure of PII to a third party, Minburn Communications will notify consumers whose PII has been so disclosed by posting such information on the site and, if email contact is possible, then Minburn Communications would send an email advising of the status.

Use and Sharing of Information

Use of Personal Consumer Information by Minburn Communications

The PII collected by Minburn Communications may be used by Minburn Communications for any lawful purpose, including to communicate with you, respond to your requests, and analyze and improve Minburn Communications websites, its business and/or its service to you. Minburn Communications may use this information to send you email newsletters, promotional offers with respect to goods or services of a particular brand or other types of communications on behalf of Minburn Communications and/or its affiliates. All email newsletters and promotional offers will provide you with an opportunity to opt out of receiving future issues of such newsletters or to opt out of receiving future promotional offers with respect to such brand. Minburn Communications may also use your PII to send you emails or other communications on behalf of third parties. All such communications will provide you with the opportunity to opt out of receiving future third party offers from Minburn Communications. You may also, at any time, opt out of receiving any third-party offers from this site by sending an email to minburn@minburncomm.com. Minburn Communications uses this information collected from the CommandIQ app as described in this Privacy Policy, including personal information, to: Provide you with the App as described in the Agreement; Implement, improve and/or enhance the App, including to make future releases available to you; Carry out Minburn Communications obligations as described or authorized in the Agreement and this Privacy Policy; Enforce Minburn Communications rights arising from the Agreement between you and Minburn Communications; and Fulfill any other purpose authorized by you and reasonably required for the App.

Disclosure by Minburn Communications of Personal Consumer Information to Other Entities

Where permitted by law, Minburn Communications may disclose aggregated statistics about visitors to its site, along with specific information concerning individual visitors of its site that is not PII, provided that no specific individual can be identified by the information so disclosed. Subject to applicable laws, Minburn Communications may sometimes seek to share the PII it has collected with a third party and may also sometimes seek to share such PII with companies that are affiliated with Minburn Communications. Minburn Communications may sometimes use a third party, located either within or outside the United States, to provide certain services on its behalf, such as processing transactions, sending emails or performing statistical analyses of activity on this website. In the event that Minburn Communications provides any of your PII to any such entity, Minburn Communications will require that any such entity maintain the confidentiality of (and not further share) the PII that Minburn Communications has provided to it. Minburn Communications may sometimes share PII with sponsors of promotions on the Minburn Communications site, or with or with sponsors or advertisers of the “premium” content. Minburn Communications will always disclose when you are registering for such a promotion or requesting such content. Minburn Communications will not provide PII to any third party for such party’s direct marketing purposes without first providing you with an opportunity to opt-out of such disclosures.

Acquisition of Business

In the event that Minburn Communications is involved in a merger, acquisition, consolidation, restructuring, reorganization, liquidation, sale or similar transaction relating to any portion of its business and/or assets, you hereby acknowledge and agree that the PII relating to visitors of this site that Minburn Communications has collected may be included in the assets, and/or transferred pursuant to, such transactions. If that occurs, Minburn Communications will post a notice to such effect on this website.

Legal Process

Minburn Communications may disclose your PII if it has been reasonable good faith basis to believe that it is required to do so by law, compelled by court order or legal process or is reasonably necessary and/or appropriate to: (i) protect the rights, property and/or safety of Minburn Communications or any other person or entity; or (ii) prevent or take action concerning any alleged: (a) illegal activity or (b) breach of your Terms and Conditions of Service for any Minburn Communications service or Privacy Policy of this website.

Accessing Your Information

You may update and/or correct the PII collected on this site or seek to have such information deleted from Minburn Communications records, by logging on to register at this site and following the instructions found therein.

Linked Sites

From time to time, the Minburn Communications may contain links to other websites that are not controlled and/or maintained by Minburn Communications. Please be aware that these other websites may have different privacy policies which may subject you to different privacy practices. Please review the privacy policies of such other websites for information concerning what information is collected on such sites and how it is used.

Network Management: Please see our Network Management Policies (available at www.minburncomm.com/Support)

Changes in Policy

From time to time, Minburn Communications' Privacy Policy may change. Minburn Communications will post changes to the Privacy Policy at this site. Please review the privacy Policy often so that you will remain abreast of Minburn Communications' current policies, including its policies concerning the gathering and use of information that may be collected on our site.

Effective Date of Policy: This Privacy Policy was last updated on July 25, 2023, and is effective immediately.

Redress Options

If you have questions, comments or complaints regarding any of our practices or policies, please contact:

Minburn Communications
Attn: CEO
PO Box 515
Woodward, IA 50276

minburn@minburncomm.com

Governing Law

This Privacy Policy shall be governed by the laws of the State of Iowa, without regard to its conflict of law provisions. Any dispute concerning this Privacy Policy, or your use of this site shall be submitted to binding arbitration in the State of Iowa within one (1) year from the date that the cause of action arose (or, if multiple cause of actions are involved, from the date that the first cause of action arose), with such arbitration conducted pursuant to the prevailing rules of the American Arbitration Association. To the fullest extent permitted by law, no arbitration brought pursuant hereto shall be joined to any other action or any other arbitration initiated pursuant hereto. If any portion of this Privacy Policy is deemed severable and will not affect the enforceability or validity of the remaining portions of this Privacy Policy.

Security Policy

Your payment and personal information is always safe. Our Secure Sockets Layer (LLS) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all your personal information, including credit card number, name, and address, so that it cannot be read over the internet.